

Title searchers now have access to four screens in basis2.

- Debt Collection Query
- Reading History
- Account Inquiry (with Account Transaction History)
- Bill Inquiry

These four screens should provide you with all the information you need about water, Agency and Help Loan accounts.

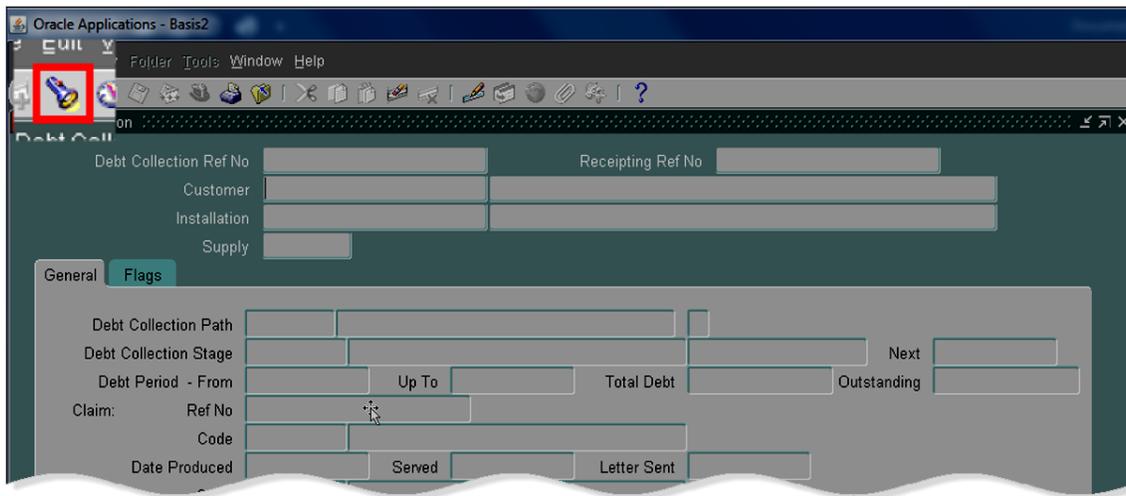
To view the debt collection records for Philadelphia water customers:

1. Select the Debt Collection Query screen from the Navigator menu.



2. The Debt Collection screen displays. Click the flashlight () icon.

Water Debt Inquiry for Title Searchers



The Find Debt Collection Record screen displays.

How to Search for a Customer

You can search for a customer in three ways: address, customer name, or Water1 number. Once selected, the customer will remain on each screen until you search again. When you search on the Debt Collection Query screen, the results will include debt collection records for current and discontinued accounts.

Address

1. Enter the house number.
2. Tab twice and enter the street name. You can enter the street designation (St, Ave, Rd, etc.), but you don't have to. Instead, you can use the % (percent) sign. This tells basis2 to look for any street with that name. If there is, for example, a Carter St and a Carter Rd, it's not likely that they will have matching house numbers. If they do, basis2 will return both customers.

If the street has a very long name, like *Susquehanna*, you can type *Susq%* and basis2 will return a Susquehanna St address.

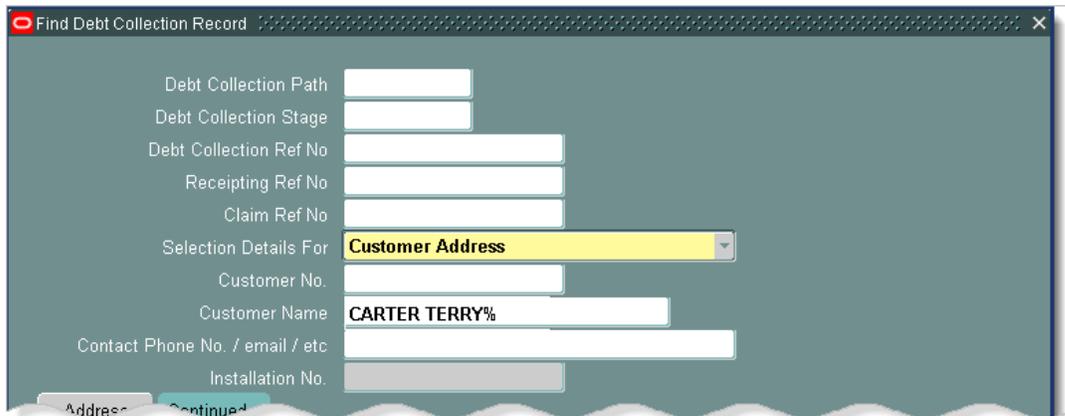
3. Check the Include Discontinued Accounts check box.
4. Click **Find**. Basis2 will either display the requested account on the Debt Collection screen or will display a list of customers for you to choose from. Select the customer you want from the list.

Customer Name

1. Click the arrow next to Installation Address and select Customer Address. The Customer field opens up for editing.

Water Debt Inquiry for Title Searchers

2. In the Customer field, type the customer's surname (last name) and given name (first name) with no punctuation. Add a % sign to ensure that basis2 looks for all the records.



3. Click **Find**. Basis2 will either display the requested account on the Debt Collection screen or will display a list of customers for you to choose from. Select the customer you want from the list.

If you don't have the customer's full name, you can try a first initial. You also can use the % sign if you are uncertain of the spelling. If the surname is *Petrocelli*, and you don't know if it needs an *o* or an *a*, substitute a %. For example: Petr%celli%.

Water 1 Account Number

1. The Water1 number is a 16-digit number. If you have a copy of the customer's water bill, you can find the number on it. The Water1 account number is the most precise way to search.
2. Skip the first three digits of the number, and type the remaining 13 digits (without hyphens) in the Water1 Account field.
3. Click **Find**. Basis2 will either display the requested account on the Debt Collection screen or will display a list of customers for you to choose from. Select the customer you want from the list.
4. If the customer has accounts in more than one supply type (WATER, AGENCY, HELP LOAN), you will select the desired account.

NOTE: If basis2 cannot find the requested customer, double-check your spelling. Also, make sure that you have no extra spaces in the items you entered.

Debt Collection Select Screen

1. Basis2 displays the Debt Collection Select screen with all open debt collection records for the customer. Scroll to find the record(s) that you need. The Path column identifies the type of debt, for example, lien, bankruptcy, or municipal court.
2. Click on the left side of a record. Additional information from the record, including the Debt Period From date, the installation and customer numbers, and the Debt Collection Reference number, displays at the bottom of the screen.

Water Debt Inquiry for Title Searchers

3. Click Select.

Debt Collection Select

| Debt Coll Ref No | Path | Stage | Installation Address | Debt Bal Amnt |
|------------------|----------|-----------|--|---------------|
| 9101746330 | MUNICORT | AVAILABLE | 2969 N BONSALL ST 19132 [058182600296900] | 989.14 |
| LN00418073 | LIEN | CURED | 2969 N BONSALL ST 19132 [058182600296900] | 0.00 |
| 9101436148 | SH-MRTGE | STAYED | 2969 N BONSALL ST 19132 [058182600296900] | 0.00 |
| LN00672366 | LIEN | CURED | 2969 N BONSALL ST 19132 [058182600296900] | 0.00 |
| LN00804441 | LIEN | CURED | 2969 N BONSALL ST 19132 [058182600296900] | 0.00 |
| LN01172152 | LIEN | CREATED | 2969 N BONSALL ST 19132 [058182600296900] | 298.69 |
| 10-118260 | LIEN | CREATED | 2969 N BONSALL ST 19132 [058182600296900] | 1590.00 |
| 09-116417 | LIEN | CREATED | 2969 N BONSALL ST 19132 [058182600296900] | 2959.00 |
| 9101833012 | ALL1 | ACCEPT | 2969 N BONSALL ST 19132 [058182600296900] | 1590.00 |
| 9101821544 | RCB | ACCEPT | 2969 N BONSALL ST 19132 [058182600296900] | 2959.00 |

Customer No. CU0047237 TERRY CARTER
 Installation No. IN000429050 Supply Type HELPLOAN
 Claim Ref No Debt Coll Receiving Key 09-116417
 Debt Period From 12/02/2009

Cancel Select

The selected Debt Collection Record (DCR) displays the account information, the period covered by the DCR, the total amount and the amount outstanding.

Debt Collection

Debt Collection Ref No 09-116417 Receiving Ref No 09-116417
 Customer CU0047237 TERRY CARTER
 Installation IN000429050 2969 N BONSALL ST 19132 [058182600296900] 111392100
 Supply HELPLOAN

General **Flags**

Debt Collection Path **LIEN** Lien on outstanding charges 2
 Debt Collection Stage **CREATED** Created 12/02/2009 00:00:00 Next
 Debt Period - From 12/02/2009 Up To 12/02/2009 Total Debt 4103.00 Outstanding 2959.00

Claim: Ref No
 Code LN-SPT Sozi P. Tulante (Acting City Solicitor)
 Date Produced Served Letter Sent
 Court
 Judgement: Date Issued Produced Letter Sent Amount
 Reason
 Warrant: Date Produced
 Court
 Warrant Status
 Warrant Type Code
 Execution Reference Pay Advice Amnt

Link/Unlink Trans Related Calls Path / Stage History

Water Debt Inquiry for Title Searchers

To select a different record for this customer, you must close the Debt Collection screen and search again.

To exit the screen, close it. You will return to the menu.

Reading History Screen

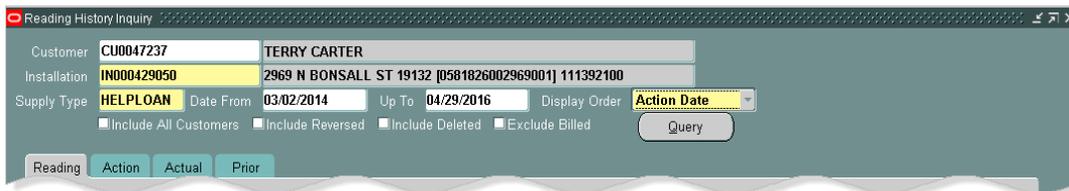
Use the Reading History screen to identify reading patterns such as long strings of estimated readings or zero usage readings.

When you select Reading History from the menu, basis2 will keep the most recently selected customer displayed. To select a different customer on the Reading History screen, click the ellipsis (...) in the Customer field to display the Find Customers search screen.



Search as you did for the Debt Collection screen.

When the customer's information displays, you can select a date range of readings to view.



To view all readings, leave the date range blank. Basis2 displays all the readings in the database for this customer. You can use the check boxes to include or exclude information. Click **Query** to display the readings.

Water Debt Inquiry for Title Searchers

Customer: CU0030098 WATER CUSTOMER
 Installation: IN00272617 BAINBRIDGE ST 19147 [0131546001130001] 023203510
 Supply Type: WATER Date From: Up To: Display Order: Action Date
 Include All Customers Include Reversed Include Deleted Exclude Billed

| Meter Key | Outreader Serial No | Mtr Reg | Reading Date/Time | Meter Reading | Advance/Notnl Cons Usage | Reading Type | Cust Rdg | Estimated Reading | Fault Code | Billed | Comment | Chg |
|------------|---------------------|---------|-------------------|---------------|--------------------------|------------------|----------|-------------------|------------|-------------------------------------|------------|-----|
| 0485141M25 | 0068700180 | 0 | 04/18/2016 00:5 | 44 | 6 | WAT-USG CYCLE | | | | <input checked="" type="checkbox"/> | | |
| 0485141M25 | 0068700180 | 0 | 03/17/2016 23:3 | 38 | 5 | WAT-USG CYCLE | | | | <input checked="" type="checkbox"/> | | |
| 0485141M25 | 0068700180 | 0 | 02/18/2016 01:0 | 33 | 10 | WAT-USG CYCLE | | | | <input checked="" type="checkbox"/> | | |
| 0485141M25 | 0068700180 | 0 | 01/17/2016 23:2 | 23 | 9 | WAT-USG CYCLE | | | | <input checked="" type="checkbox"/> | | |
| 0485141M25 | 0068700180 | 0 | 12/17/2015 00:0 | 14 | 14 | WAT-USG REBILL | | | | <input checked="" type="checkbox"/> | | Y |
| 0485141M25 | 0068700180 | 0 | 11/17/2015 00:0 | 0 | | ERT-REPL | | | | <input checked="" type="checkbox"/> | WO Initial | |
| 0134868M25 | 0020478048 | 0 | 11/17/2015 00:0 | 843 | 0 | WAT-USG ERT-REPL | | | | <input checked="" type="checkbox"/> | | |
| 0134868M25 | 0020478048 | 0 | 01/19/2015 00:0 | 843 | 11 | WAT-USG SPECIAL | | | | <input checked="" type="checkbox"/> | | |
| 0134868M25 | 0020478048 | 0 | 12/18/2014 12:3 | 832 | 12 | WAT-USG CYCLE | | | | <input checked="" type="checkbox"/> | | |
| 0134868M25 | 0020478048 | 0 | 11/18/2014 23:4 | 820 | 12 | WAT-USG CYCLE | | | | <input checked="" type="checkbox"/> | | |
| 0134868M25 | 0020478048 | 0 | 10/17/2014 01:1 | 808 | 22 | WAT-USG CYCLE | | | | <input checked="" type="checkbox"/> | | |
| 0134868M25 | 0020478048 | 0 | 08/17/2014 11:5 | 786 | 13 | WAT-USG CYCLE | | | | <input checked="" type="checkbox"/> | | |

The Advance/Notnl Cons column shows the usage in hundred cubic feet. The Reading Type column indicates how or why the reading was obtained:

| | |
|----------|--|
| CYCLE | A regular monthly reading |
| REBILL | Reading was recorded in the process of rebilling one or more cycles. |
| SPECIAL | Reading was obtained to verify meter accuracy or because a change of ownership is occurring. |
| ERT-REPL | Indicates that the equipment that transmits the reading has been replaced. |

Close the Reading History screen to return to the menu.

Account Inquiry Screen

The Account Inquiry screen shows the Debt Collection balance owed and the age of that debt for each supply type associated with the customer. The possible supply types are WATER, AGENCY and HELP LOAN. Each of these supply types has its own account number. To search for a different customer on the Account Inquiry screen, click the flashlight icon as you did to search on the Debt Collection Query screen. Before you click Find, **be sure to check the Include Discontinued Accounts check box.**

Water Debt Inquiry for Title Searchers

Find Account

Customer Name

Contact Phone No. / email / etc

Installation No.

Supply Point Key

External Organization

Include Discontinued Accounts?

Customer No.

Account No.

Transaction Reference

Installation Address **Continued...**

Address Format **STREET**

Unit Number

House Number

Direction

Street Name Sounds like?

City Sounds like?

Zip Code

Water1 Account

Account Inquiry

Selection

Account:

Customer: **TERRY CARTER** Bal USD **5749.80**

Installation: **2100 N BONSALL ST 19132 [05818260029690]** Bal USD **5749.80**

Accounts

| Account No. | Supply Type | Cmcy | Balance Owing | Unpaid Invoices | Unallocated Cr | Debt Collection Balance Owing |
|------------------|---------------|------|---------------|-----------------|----------------|-------------------------------|
| 001203590 | AGENCY | USD | 1590.00 | 1590.00 | 0.00 | 1590.00 |
| 001203589 | HELPL0AN | USD | 3106.95 | 3106.95 | 0.00 | 2959.00 |
| 000043261 | WATER | USD | 1052.85 | 1052.85 | 0.00 | 989.14 |
| | | | | | | |
| | | | | | | |

>120 Days: 0.00 91-120 Days: 1590.00 61-90 Days: 0.00 31-60 Days: 0.00 Current: 0.00

Total balance

Debt Collection balance

Age of debt

Record selector

Water Debt Inquiry for Title Searchers

Account Inquiry

Selection

Account:

Customer: TERRY CARTER Bal USD 5749.80

Installation: 2969 N BONSALL ST 19132 [05818260029690] Bal USD 5749.80

Accounts

| Account No. | Supply Type | Cmcy | Balance Owing | Unpaid Invoices | Unallocated Cr | Debt Collection Balance Owing | |
|-------------|-------------|------|---------------|-----------------|----------------|-------------------------------|---------|
| 001203590 | AGENCY | USD | 1590.00 | 1590.00 | 0.00 | 1590.00 | |
| 001203589 | HELPL0AN | USD | 3106.95 | 3106.95 | 0.00 | 2959.00 | |
| 000043261 | WATER | USD | 1052.85 | 1052.85 | 0.00 | 989.14 | |
| | | | >120 Days | 91-120 Days | 61-90 Days | 31-60 Days | Current |
| | | | 2959.00 | 0.00 | 147.95 | 0.00 | 0.00 |

Account Inquiry

Selection

Account:

Customer: TERRY CARTER Bal USD 5749.80

Installation: 2969 N BONSALL ST 19132 [05818260029690] Bal USD 5749.80

Accounts

| Account No. | Supply Type | Cmcy | Balance Owing | Unpaid Invoices | Unallocated Cr | Debt Collection Balance Owing | |
|-------------|-------------|------|---------------|-----------------|----------------|-------------------------------|---------|
| 001203590 | AGENCY | USD | 1590.00 | 1590.00 | 0.00 | 1590.00 | |
| 001203589 | HELPL0AN | USD | 3106.95 | 3106.95 | 0.00 | 2959.00 | |
| 000043261 | WATER | USD | 1052.85 | 1052.85 | 0.00 | 989.14 | |
| | | | >120 Days | 91-120 Days | 61-90 Days | 31-60 Days | Current |
| | | | 717.66 | 80.49 | 63.30 | 71.16 | 120.24 |

To see more detail about the account, click on **Acct Trans History**. It is the only button on the screen that is active for your responsibility.

Water Debt Inquiry for Title Searchers

Account Transaction History Screen

The Account Transaction History screen displays extra information, especially for Agency and Help Loan accounts. When you click on the transaction, basis2 displays the date of the repair and a description.

- Account Transaction History -, TERRY CARTER, 2969 N BONSALL ST 19132 [0581826002969001] 111392100

Customer: CU0047237 Installation: IN000429050
 Account: 001203590 Supply Type: AGENCY
 Balance: USD 1590.00 Unpaid Invoices: 1590.00 Unallocated Cr: 0.00

| Created | Task | Reference | Tran Date | Amount | Disc/Rebt/Adj | Inter Account | Running Bal | Unallocated |
|------------|--------|------------|------------|---------|---------------|---------------|-------------|-------------|
| 10/08/2016 | AGENCY | ARM-118260 | 05/05/2010 | 1590.00 | 0.00 | 0.00 | 1590.00 | 1590.00 |

Bill No: _____ Outsort Code: _____ Operator: AR-TAKEON
 Description: Excavated & shut off ferrule - Service Date:10/01/2009

Transaction Details

Service date and description

- Account Transaction History -, FRANK CALIFORNIA, 2969 N BONSALL ST 19132 [0581826002969001] 111392100

Customer: CU0047237 Installation: IN000429050
 Account: 001203589 Supply Type: HELPLOAN
 Balance: USD 3106.95 Unpaid Invoices: 3106.95 Unallocated Cr: 0.00

| Created | Task | Reference | Tran Date | Amount | Disc/Rebt/Adj | Inter Account | Running Bal | Unallocated |
|------------|---------|------------|------------|---------|---------------|---------------|-------------|-------------|
| 10/08/2016 | REMITPR | ARM-498167 | 10/19/2010 | -90.00 | 0.00 | 0.00 | 3632.00 | 0.00 |
| 10/08/2016 | REMITPR | ARM-494979 | 09/15/2010 | -76.00 | 0.00 | 0.00 | 3722.00 | 0.00 |
| 10/08/2016 | REMITPR | ARM-488215 | 07/13/2010 | -75.00 | 0.00 | 0.00 | 3798.00 | 0.00 |
| 10/08/2016 | REMITPR | ARM-485950 | 07/02/2010 | -55.00 | 0.00 | 0.00 | 3873.00 | 0.00 |
| 10/08/2016 | REMITPR | ARM-478350 | 04/23/2010 | -75.00 | 0.00 | 0.00 | 3928.00 | 0.00 |
| 10/08/2016 | REMITPR | ARM-475116 | 03/24/2010 | -50.00 | 0.00 | 0.00 | 4003.00 | 0.00 |
| 10/08/2016 | REMITPR | ARM-471966 | 02/25/2010 | -50.00 | 0.00 | 0.00 | 4053.00 | 0.00 |
| 10/08/2016 | HELPLOA | ARM-116417 | 12/02/2009 | 4103.00 | 0.00 | 0.00 | 4103.00 | 2959.00 |

Bill No: _____ Outsort Code: _____ Operator: AR-TAKEON
 Description: Install new water service from main to meter

Transaction Details

Work that is basis for Help Loan

Water Debt Inquiry for Title Searchers

Account Transaction History - TERRY CARTER, 2969 N BONSALL ST 19132 [0581826002969001] 111392100

Customer: CU0047237 Installation: IN000429050
 Account: 000043261 Supply Type: WATER
 Balance: USD 1052.85 Unpaid Invoices: 1052.85 Unallocated Cr: 0.00

| Created | Task | Reference | Tran Date | Amount | Disc/Rebt/Adj | Inter Account | Running Bal | Unallocated |
|------------|----------|-------------|------------|--------|---------------|---------------|-------------|-------------|
| 02/28/2017 | BILL | BL063860346 | 02/28/2017 | 63.71 | 0.00 | 0.00 | 1052.85 | 63.71 |
| 01/27/2017 | BILL | BL063265343 | 01/27/2017 | 56.53 | 0.00 | 0.00 | 989.14 | 56.53 |
| 01/27/2017 | PNLTYINT | DI22804754 | 01/27/2017 | 7.45 | 0.00 | 0.00 | 932.61 | 7.45 |
| 12/29/2016 | PNLTYINT | DI22579767 | 12/29/2016 | 6.77 | 0.00 | 0.00 | 925.16 | 6.77 |
| 12/27/2016 | BILL | BL062667119 | 12/27/2016 | 63.71 | 0.00 | 0.00 | 918.39 | 63.71 |
| 11/28/2016 | BILL | BL062078410 | 11/28/2016 | 56.53 | 0.00 | 0.00 | 854.68 | 56.53 |
| 11/28/2016 | PNLTYINT | DI22346244 | 11/28/2016 | 6.78 | 0.00 | 0.00 | 798.15 | 6.78 |
| 10/28/2016 | PNLTYINT | DI22136282 | 10/28/2016 | 6.74 | 0.00 | 0.00 | 791.37 | 6.74 |

Bill No: B0578276912 Outsort Code: Operator: JOBISH.JOHN
 Description:

Transaction Details

Bill Inquiry Screen

On the Bill Inquiry screen, you can select a bill by date and view a pdf copy of the bill. Select a bill and click **View Bill**.

Bill Inquiry

Selection

Bill No:
 Customer: CU0047237 TERRY CARTER Customer Info
 Installation: IN000429050 2969 N BONSALL ST 19132 [0581826002969001] 11139 Installation Info

Bills

| Printed | Bill No | Cmcy | Bill Amount | Closing Balance | Outsort | Cnt | Format |
|-------------------------------------|------------|-------------|-------------|-----------------|---------|-----|------------|
| <input checked="" type="checkbox"/> | 02/28/2017 | B0578276912 | USD | 63.71 | 1052.85 | | 1 STANDARD |
| <input type="checkbox"/> | 01/27/2017 | B0572757968 | USD | 56.53 | 989.14 | | 1 STANDARD |
| <input type="checkbox"/> | 12/27/2016 | B0567198787 | USD | 63.71 | 918.39 | | 1 STANDARD |
| <input type="checkbox"/> | 11/28/2016 | B0561672419 | USD | 56.53 | 854.68 | | 1 STANDARD |

Bill Transactions

| Bill Date | Supply Type | Reference | Amount | Outsort | PSB | Reversed |
|------------|-------------|-------------|--------|---------|--------------------------|--------------------------|
| 02/28/2017 | WATER | BL063860346 | 63.71 | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | | | <input type="checkbox"/> | <input type="checkbox"/> |

View Bill Print Copy Now Print Copy Later Bill Print Purge Account Info

Water Debt Inquiry for Title Searchers

If the customer is delinquent, then a lien notification will appear on the bill twice a year.



CITY OF PHILADELPHIA
DEPARTMENT OF REVENUE
WATER REVENUE BUREAU



City of Philadelphia
LIFE • LIBERTY • AND YOU™

Page 1 of 3

Water/Sewer & Stormwater Bill

Please pay **\$2,642.85**

Customer Name: TERRY CARTER
 Service Address: 2969 N Bonsall St, Philadelphia PA 19132
 Bill Date: February 28, 2017 (BILL period Jan 22, 2017 - Feb 22, 2017)

Questions?
www.phila.gov/revenue
 (215) 686-6880 Monday-Friday, 8am-5pm

Account Number: 058-18260-C2969-001
 Water Access Code: 000043261
 Bill Number: B0578276912
 Includes Payments Through: February 28, 2017

Your Account

| | |
|---|-------------------|
| Water/Sewer/Stormwater balance at last bill | \$989.14 |
| Repair Charge balance at last bill | \$1,590.00 |
| No payment received | \$0.00 |
| Unpaid Balance | \$2,579.14 |

This Bill

| | |
|--|-------------------|
| Usage Charge (5 ccf, see page 2 for details) | \$35.64 |
| Service Charge | \$13.75 |
| Stormwater Charge | \$14.12 |
| Senior Citizen Discount | \$0.00 |
| Total Current Charges | \$63.71 |
| Total Account Balance | \$2,642.85 |
| Please Pay Now | \$2,642.85 |

Notice of intent to file Lien
 Notice of intent to file lien for water/sewer delinquency. Any delinquent charges on this water/sewer bill are subject to lien. You are hereby notified that if payment for this delinquency is not received by due date shown on the bill, a lien will be placed thereafter against your property.

See page 2 for your water usage →

Please fold and detach

Paying by mail?
 Send this coupon with your payment.
 See back for other ways to pay →

Account Number
058-18260-C2969-001

Please pay \$2,642.85

Late payment penalty \$8.13

Total amount due if paid after Mar 30, 2017 \$2,650.98

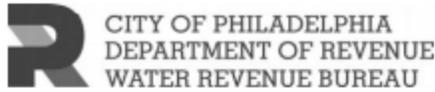
 TERRY CARTER
 PRB 130
 800 N 2ND ST
 PHILADELPHIA PA 19123-3038

058  CITY OF PHILADELPHIA
 DEPARTMENT OF REVENUE
 WATER REVENUE BUREAU

Repair charge
(AGENCY)

The graph on the bill provides a quick view of usage. The bill will indicate if readings are actual or estimated.

Water Debt Inquiry for Title Searchers



83-T-18 WBS/MD P2 (12/16)

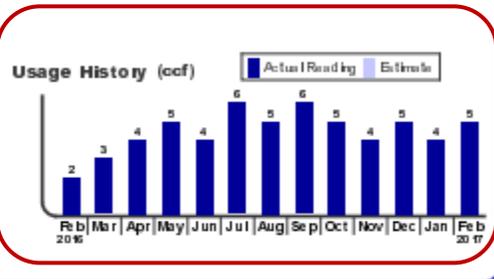
Customer Name: TERRY CARTER
 Service Address: ■■■■ N Borsall St, Philadelphia PA 19132
 Bill Date: February 28, 2017 (Bill Period: Jan 22, 2017 - Feb 22, 2017)

Account Number: 056-18260-02969-001
 Water Access Code: 000043261
 Bill Number: B0578276912
 Includes Payments Through: February 28, 2017

Your Water Usage

Meter Readings

| | | |
|----------------------------------|-----------------|--------------|
| Meter: 0397632 | ERT: 0028642285 | Service: 41R |
| February 22, 2017 | actual reading | 134 |
| January 22, 2017 | actual reading | 129 |
| Total CCFs used | | 5 |
| Approximate gallons used per day | | 120 |



Your Repair Charge Details

Excavated & shut off ferr; Service Date 05/05/2010;
 Lien# 10-118260 \$1,590.00

Repair Charge Total Balance \$1,590.00

B0578276912 0000

If the customer has a HELP Loan, The bill for the HELP Loan payment plan is included with the monthly bill.



83-T-118 WATERWORKS 01/17/00000

HELP Loan Bill

Please pay **\$3,106.95**

Questions?
www.phila.gov/revenue
(215) 686-6880 Monday-Friday, 8am-5pm

Customer Name: Terry Carter
 Service Address: 2969 N Borsall St, Philadelphia PA 19132
 Bill Date: February 28, 2017 (Bill Period: Jan 22, 2017 - Feb 22, 2017)

Account Number: 056-18260-02969-001
 HELP Loan Access Code: 001203589
 Bill Number: B0578276912
 Includes Payments Through: February 28, 2017

Your Account

| | |
|---------------------------------|-------------------|
| HELP Loan balance at last bill | \$3,106.95 |
| No payment received | \$0.00 |
| HELP Loan Unpaid Balance | \$3,106.95 |

HELP Loan Plan Breached
 Total HELP loan balance due immediately.

Service Description
 Install new water service; Service Date 12/02/2009; Lien# 09-116417

This Bill

| | |
|--------------------------------|-------------------|
| HELP Loan Amount | \$3,106.95 |
| Total HELP Loan Balance | \$3,106.95 |
| Please Pay Now | \$3,106.95 |

HELP Loan Payment History

HELP Loan Agreement Date
 HELP Loan Agreement Amount

See back for more information and contact details →

Total HELP Loan Balance

PLEASE MAIL THE PORTION BELOW WITH YOUR PAYMENT FOR YOUR HELP LOAN

Please fold and detach

Paying by mail?
 Send this coupon with your payment
 for your HELP

Account Number
 056-18260-02969-001